

A Project to Resolve the Clinical, Practical and Ethical Challenges of
Disseminating and Implementing Hospital-based Root Cause Analysis (RCA)
Recommendations.

Funding Source: Faculty of Medicine, University of New South Wales

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Duration: 2006-2007

Description:

This project explores whether and how Root Cause Analysis (RCA) recommendations are being disseminated and implemented in two metropolitan teaching hospitals. The overarching aim is to investigate the social and organisational barriers to and enablers of quality improvement and the creation of safe working environment through a study of a sample of RCA processes. This is achieved through the accomplishment of two objectives:

1. To interview managers and staff in departments or units affected by RCA recommendations to ascertain firstly, the degree of recommendation implementation that has occurred, and secondly, to assess their views on both these particular RCA recommendations and the RCA process.
2. To formulate strategies and generate resources to enable clinicians to cope better with enacting and enabling RCA enquiries, and with formulating, disseminating as well as accommodating RCA recommendations.