

Centre Projects

AN EVALUATION OF THE NEW SOUTH WALES HEALTH INCIDENT INFORMATION MANAGEMENT SYSTEM

Funding Source: Clinical Excellence Commission, NSW and NSW Department of Health

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Duration: 2006-2006

Description: The NSW Department of Health (the DOH) and the clinical Excellence Commission (the CEC) have commissioned the Centre for Clinical Governance Research (CCGR) at University of New South Wales to conduct a formal evaluation of the Incident Information Management System (IIMS). The DOH needs the evaluation to assess the success of the implementation and effect of the program, against the project objectives and key expected benefits. The CEC is interested in the extent to which the IIMS will make health care in NSW safer and better under CCGR's contract to conduct a Research and Evaluation Program into Safety and Quality. This evaluation continues the multi-method triangulated approach utilised in the Evaluation of the SIP. Diagrammed, the evaluation looks like this:

