



UNSW Corporate Mobiles.

Warning:

International usage of Mobile Data Plans

This notice is for all UNSW Corporate mobile phones with data plans and Wireless broadband modem (OWB) users, who are intending to travel internationally.

If you are intending to travel internationally please be aware that UNSW data plans for mobile phones and broadband modems are national plans. When Global Roaming and International Direct Dialing (IDD) is activated, the associated data plan is opened for international use.

International use of these plans is an additional charge and is not included in the monthly download limit.

International data charges are considerable

**\$0.02 per Kilobyte
\$2000.00 per Megabyte
\$20,000.00 per Gigabyte**

Recently a number of staff returning from overseas after accessing international data have been met with excessive bills. **It is not uncommon for bills of between \$1,500 to \$10,000 to be received.**

**IT at UNSW does not recommend the use of mobile data plans
Internationally.**

Do I have a data Plan?

If you have access to your email via a mobile phone, PDA or laptop with a OWB modem whilst traveling, generally you will have a data plan. If you still wish to confirm if you have a data plan please log an IT at UNSW service desk call.

Recommendations for Overseas Travelers.

Frequent International Travelers

If you are a frequent international traveler, IT at UNSW recommends the use of a Blackberry device and Blackberry Service plan. Although international call costs and roaming charges remain same, the Blackberry plans provide a reduced rate for international data usage and by default Blackberry, use compression algorithms to reduce email (data) costs.

PDA and Other mobile Devices

When traveling overseas with PDA and/or other mobile devices the following tips may assist in reducing costs.

- Turn off automatic or periodic email download. You should set your device to manually retrieve email.
- Turn off access to data roaming. Some PDA's and mobiles have the capacity to turn off data roaming. Please see your mobile user guide for further information.
- Use wireless hotspots where available. (Free access to data networks).
- Utilise hotel network services where available.
- For lengthy stays in a single country, the option of purchasing a pre-paid mobile phone, 3G SIM cards or wireless broadband modems may be a cost effective alternative.
- Purchase an international travel SIM. There are a number of companies providing these services. Careful consideration should be used in selecting a travel SIM that suits your travel arrangements and budget. Note: Apple iPhone users need to unlock the phone prior to leaving Australia. To unlock your iPhone please raise a IT at UNSW service desk call **at least five working days prior to leaving.**
- For Wireless broadband – even for short stays the purchase of a host country (local) pre-paid modem and data plan may be cost effective.
- International calling cards should be utilised where possible.

As a general note the use of global roaming and International direct dialing (IDD) to stay in touch is expensive (for both calls and data) If you wish to avoid large bills upon your return care should be made in limiting calls and accessing email from your mobile.

Regards
Voice Networks
IT at UNSW