

**KeySurvey Software – Supported by the IT Service Centre – IT at UNSW**



Key Survey's web-based software is easy to use and delivers all the features you need to conduct sophisticated, multi-channel, multi-language surveys. Simply design and distribute your survey, then collect and analyse your data.



Anyone with access to a browser can use this survey software. Because it is web-hosted, there is nothing to download, nothing to install, no maintenance and no administration **UNSW** now supports KeySurvey Software as part of services supported by the **IT Service Centre**.



**If you intend to conduct online surveys in the near future**, you will require completing an **OSA07 KeySurvey Registration Form** to generate a new account that will allow you to access this software online. This is available from the IT Services web page or from the **IT Service Centre**.

- IT Service Centre will email the KeySurvey Registration Form to the Requestor *or*
- Requester can download the KeySurvey Registration Form from the UNSW IT Services Web Page

<http://www.it.unsw.edu.au/services/forms/>

**KeySurvey Software** is currently being used within a pilot group at **UNSW** and solely supported by the **IT Psychology Support Resolver Group**.

**This will discontinue on the 18<sup>th</sup> May 2009**

As of **Monday 18<sup>th</sup> May 2009** it will go live and be available to all staff and students at **UNSW** as well as being fully supported by the **IT Service Centre at IT at UNSW**.

**KeySurvey Software** is supported by the **CA Service Desk Tool** so any support for this software will be done via a Service Request or an Incident from the **IT Service Centre**.

If you have a **z number** you can log a Service Request or Incident through the self service portal.

**If you have any further queries on KeySurvey Software please contact the IT Service Centre on:**

**Internal - Ext: 51333 or External - (02) 9385 1333**